

CALL TODAY

01752 225060

TO CALL THE CLAIMS DEPARTMENT IMMEDIATELY VIA TELEPHONE

7 essential things
you need to know before
making a personal injury claim.

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1. Following an accident always report the incident and obtain full written details of the person involved and any witnesses.
2. Take photographs of the accident scene and any damages. Take steps to preserve the scene and the evidence.
3. In a road traffic accident, make a note of the registration number and obtain the other driver's name, address and insurance details. If you are unsure of the third party details report the matter to the police. Always notify the matter to your own insurer.
4. Visit the Accident & Emergency Department of the local hospital or if the injury is not serious make an appointment to see your GP for a check up. Early treatment such as physiotherapy will often assist.
5. Keep receipts and estimates in respect of any damages or expenditure resulting from the accident.
6. Do not delay in making a claim as evidence becomes more difficult to gather and recollection is less clear with the passage of time. There is a 3 year limitation period within which to bring a claim. This limitation period will apply in most personal injury cases.
7. The level of compensation you receive and the quality of service will be dependant upon the quality of the lawyer you instruct and the experts they retain in connection with your case.

Obtain the Best Local Advice

- Always instruct a local solicitor who you can contact and visit in order to explain any matters or clarify issues as the claim progresses. A recommended local solicitor is often a safe choice.
- Remember you are at liberty to instruct a solicitor of your choice. You are not bound to accept a solicitor or claims handler imposed upon you by your legal expense insurer or a car hire company.

**Call our Claims Department NOW for help and advice on
01752 225060**